



## **FLOORING INSTALLATION GUIDELINE AND WARRANTY**

**STONE PRODUCT COMPOSITE (SPC) - Collections: Essex / Eterna / Elegant**

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### **FLOORING INSTALLATION INSTRUCTIONS**

1. Please carefully review all instructions enclosed in the detailed installation guide before beginning installation.
2. Improper installation will void the warranty.
3. Ensure proper expansion around all fixed structures which is a must.
4. Molding, trims, transitions, and finishing pieces should not restrict the floor from floating.
5. Acclimation is generally not required but may be necessary in extreme conditions.

### **OWNER / INSTALLER RESPONSIBILITY**

The installer is fully responsible for the final inspection of the flooring's quality. Before starting the installation, the entire flooring should be thoroughly checked for color, finish, and overall quality. If any issues are found, the dealer should be contacted immediately. If the installer has concerns about the manufacturing or finishing quality, they should not proceed with the installation. Once a board is installed, it is assumed that both the installer and the owner have accepted its condition. Impressive Floors is not accountable for incorrect installation, or any mistakes made by the installer. In this situation, Impressive Floors does not cover labor or installation expenses.

### **PRE-INSTALLATION GUIDELINES**

- Conduct jobsite inspection & ensure all moisture/water-related work is completed before installation.
- Carefully examine planks for visible defects before and during installation. Do not install damaged planks.
- Ensure cartons contain correct product, mix planks from multiple boxes for natural variation.
- Store and install flooring in climate-controlled environment (55–95°F / 12–35°C).
- Maintain RH 35–70%.
- SPC flooring must acclimate in a temperature-controlled space before installation.
- Floating installation only. Do not glue, nail, or fix flooring to subfloor.



- Leave 6 mm (1/4") gap around perimeter. Separate rooms with transition moldings.

## **SUBFLOOR REQUIREMENTS AND PREPARATION**

The subfloor must be clean, dry, and structurally sound. Remove debris, adhesives, and contaminants.

Do not install SPC flooring over carpet, pre-existing vinyl, hardwood, floating floors, or any other underlay.

## **INSTALLATION GUIDELINE**

1. Start laying planks from left to right, leaving 6 mm (1/4") expansion gap using spacers.
2. Connect planks end-to-end, ensuring proper lock. Do not force planks.
3. Cut last plank of row ensuring the expansion gap.
4. Stagger rows by at least 18 cm (7").
5. Install remaining rows, checking alignment regularly.
6. Cut final row to fit, ensuring min 2" width.
7. Cut for pipes/obstructions with allowance gap.
8. Reinstall molding/baseboards attached to the wall, not floor.
9. To uninstall: Lift row at angle or slide planks apart.

## **CARE AND MAINTENANCE**

- Use a hardboard under appliances/furniture when moving.
- Place walk-off mats at entrances (non-latex/non-rubber backed).
- Never slide heavy furniture directly on the floor.
- Vacuum with bare floor setting; avoid harsh detergents or wax.
- Use felt protectors under furniture legs.
- Regularly sweep/dust mop/vacuum and clean with vinyl cleaner.
- Wipe spills immediately. Vinyl floors can be slippery when wet.

## **WARRANTY COVERAGE**

### **Locking System:**

Will remain intact and functional if installed/maintained correctly in climate-controlled environment (55–85°F).

**Manufacturing Defects:**

Product free from defects during warranty period (non-transferable).

**Waterproof Guarantee:**

100% waterproof throughout warranty period.

**Wear Resistance:**

Wear layer will not wear through decorative layer under normal use.

**WARRANTY DOES NOT COVER**

- Improper installation, labor costs, or incorrect maintenance.
- Chemical damage, pet damage, burns, cuts, or heavy impact.
- Damage from moving furniture/appliances without protection.
- Water damage from leaks, excessive moisture, or hydrostatic pressure.
- Construction/remodeling damage after installation.
- Fading, discoloration, or excessive sunlight/heat damage.
- Rubber-backed mats or casters causing staining.
- Installation on stairs or commercial use.

**CLAIMS PROCEDURE**

- Flooring must be installed according to instructions.
- Only safe vinyl cleaning products must be used.
- Retain a few planks of SPC product for testing.
- Keep original purchase receipt and installation details.



## DISCLAIMERS

If the product does not perform as outlined in the warranty, the manufacturer reserves the right to have it inspected by a certified inspector. If the product is found to be defective, the manufacturer may choose to either repair or replace the affected area with the same color, design, and grade, if available.

If the exact product is no longer available or has been discontinued, the manufacturer may provide a similar product. If repairs or replacements are required, all items must be removed from the affected area after the original installation. The costs associated with removing these items will not be refunded or reimbursed.

Labor costs will not be covered for installations that were not done according to the installation instructions. Warranty coverage for any replacement flooring will be limited to the remaining term of the original warranty.

Claims for labor, lost profits, or incidental losses related to the defective product will not be considered. Incidental damage may include the replacement of subfloors, underlayment, trim moldings, disconnecting or reconnecting appliances, moving furniture, or other losses deemed incidental by the manufacturer.

Failure to follow these procedures may result in the voiding of some or all the warranty. This limited warranty is non-transferable and applies only to the original end user.

For any questions or concerns, please contact the territory sales representative/manager or email us at [info@impressivefloors.ca](mailto:info@impressivefloors.ca).